

Guidelines for the Special Cash Payments

Due to the spread of COVID-19, "special fixed benefits" will be distributed to households in crisis as a form of emergency aid.

Who is eligible to receive payment?

Persons listed in the Basic Resident Register of Kanazawa as of April 27, 2020 (reference date)

How much is the payment benefit?

¥100,000 per person for all those who are eligible for the payment
All households will be paid collectively via application made by each head of household listed on the certificate of residency.

- Payment transfer to individual accounts is not possible
- After receiving the application form, the payments will be transferred in about one month, depending on application status (The estimated payment transfer date will be announced by mail later)
- Please contact us if you do not own a bank account or are in an unavoidable situation in which you cannot receive payment via bank transfer. Cash benefits will be available starting in July.

What is the application period?

Application will be accepted until Monday, August 24th 2020 (postmarked on that day).
Please note that benefits will not be provided after the application period.

Inquiries Kanazawa City Special Cash Payment Operations Headquarters Call Center
TEL: (076) 220-2200 9:00-18:00 (closed on weekends and holidays) FAX: (076) 260-0023

Procedure for Receipt of "Special Cash Payments"

Application via Mail

Please fill out the application form, attach the documents below, and send using the enclosed reply envelope.

- ① Application Form (Invoice)
 - ② Copy of verification of identity
 - ③ Copy of bank account in which you want the payment to be deposited into
- ※ Please submit items ② and ③ by attaching them to the "Attachment Documents Pasting Sheet".

Online Application

If you have a "MyNumber Card", use your computer (IC card reader required) or smartphone to access the Mynaportal (マイナポータル) where you will be able to apply online.

Search:

Document Submissions / Application Content Review

If the application contents are incomplete or required documents are missing, we will contact you by mail.

If the application contents are incomplete, we will contact you by email or mail.

Sending of the "Payment Delivery Decision Notice and Bank Deposit Schedule Notice"

We will send you via post the "Payment Delivery Decision Notice and Bank Deposit Schedule Notice", which will notify you of the cash amount you will receive and the scheduled bank deposit date

Deposit of Cash Payment

The cash amount that you applied for will be deposited into your bank account.

Special Cash Payment Q&A

Q: Where can I apply if I moved my address after the reference date (April 27th)?

A: Please apply at the municipality where you were registered as a resident on that reference date

Q: I currently do not live in Kanazawa. Can't I get the benefits?

A: If you were registered as a resident of Kanazawa as of the reference date (April 27), you can be provided benefits from Kanazawa. Please apply to Kanazawa City.

Q: Do I have to attach a copy of my ID to verify my identity?

A: It is necessary to verify your identity in order to ensure payment to the correct person and to prevent crimes such as fraud. We appreciate your cooperation.

Q: Do I have a copy of my bank passbook to apply?

A: We ask for your cooperation in order to ensure the payment to your own account and to make the payment to a large number of people smoothly. If you do not have a passbook, please submit a copy of your cash card.

Q: What happens if I die after the reference date (April 27th)

A: Because you were still registered in the Basic Resident Register on the reference date, those who die after that date will also be eligible for the cash payment. If the head of household has died, the new head should apply instead.

Q: When will the cash payment be transferred?

A: After receiving the application form, and if there is no defect in the content, it will be transferred in about one month, depending on each application status.

Q: Is it possible to apply and receive payment on behalf of the head of household?

A: If you are a household member listed on the application form, you can apply to receive the payment as a proxy. When applying, please attach identification documents for the head of household as well as yourself.

Q: What do I do if I am a single-person household and I am admitted to a welfare facility for the elderly?

A: If it is difficult for a single-person household to apply, the facility staff can apply on your behalf. Please consult your facility manager, etc.

Notification of the Temporary Application Reception Window

To prevent the spread of COVID-19, we ask for your cooperation by submitting applications by mail unless you have a special reason not to. The temporary reception window will only accept applications. We will not help you copy your identity verification documents, so please prepare them yourself in advance.

Kanazawa City Hall, Floor 1 Entrance Hall

Time Period: **June 8th 2020 (Mon) to June 14th 2020 (Sun), 9:00am to 6:00pm**

Civic Centers (14 centers within Kanazawa)

Time Period: **June 8th 2020 (Mon) to June 12th 2020 (Fri), 8:30am to 5:15pm**

Morimoto Civic Center / Kanaiwa Civic Center / Saigawa Civic Center / Yasuhara Civic Center / Nuka Civic Center

Oshino Civic Center / Asakawa Civic Center / Izumino Civic Center / Motomachi Civic Center / Shinkanda Civic Center

Ekinishi Civic Center / Minato Civic Center / Honmachi Civic Center / Omicho Civic Center

Please be careful of "special fraud cases" or "personal information fraud" pretending to be a part of the "special cash payment".

Kanazawa City will never ask for direct payment of money, or for you to operate ATMs etc.
in order to provide you with the "special fixed benefit".

If you have any suspicious calls or mail from administrative agencies such as municipalities, please contact
Kanazawa City, the police station, or the police consultation phone (# 9110).